

https://automate.cn.ca Automated Fleet Tracking Implementation Guide

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http://www.cn.ca/

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Introduction

In This Document

This document describes how to track your shipments using the Fleet Tracking (FTI) function of Automate.cn.ca.

Other functions available on Automate.cn.ca are:

- Shipment Tracking (STI) Track your shipments by Equipment ID.
- Railcar Release (uses Web Services and XML) Release empty and loaded railcars to CN for pickup.

For more information, go to http://www.cn.ca/automate.

What is Automate.cn.ca?

Automate.cn.ca allows you to track your CN shipments without having to navigate through the CN e-Business website, or without the need for a web browser.

It uses the HTTPS protocol to ensure security of information between parties.

It also allows you to release your empty and loaded railcars to CN for pickup using Web Services and XML.

Accessing Automate.cn.ca

To access Automate.cn.ca, you must be a registered user of the CN e-Business site.

If you are already a registered user, read this document to learn how to use Automate.cn.ca now.

To register for access to CN e-Business, go to http://www.cn.ca/register.

Fleet Tracking Request

The automated fleet tracking request consists of a secure URL string that includes a combination of mandatory and optional parameters.

Enter the complete URL in the site location or address field of your internet browser to submit an automated fleet tracking request, or use a non-browser application to submit the request.

Base URL → https://automate.cn.ca/ECquery?

Parameters → &UserID=MyUserid&Password=MyPassword &Function=FTI &Format=HL&EquipmentID=CNA385401

Note: The URL must be on a single line without spaces or breaks.

To perform a fleet tracking query, you must first have access to a fleet (My Shipments list). If you do not already have access to a fleet, you can request the creation of a new fleet (My Shipments list) on the CN eBusiness site, within the My Shipments tool (appears under the 'Monitor Shipments' heading in the eBusiness main menu).

Parameters

Parameters in URLs use the following format: & Parameter Name = Parameter Value

Each parameter must be separated by '&' and spaces are not permitted.

| Parameter | Mandatory / Optional | Description |
|-------------|-------------------------|---|
| &UserID= | Mandatory | The unique userid that you use to login to the CN e-Business |
| | | website. |
| | | Example: &UserID=Mary1234 |
| &Password= | Mandatory | Case-sensitive. The password that you use to login to the |
| | | CN e-Business website. |
| | | Example: &Password=Xc56t44M |
| &Function= | Mandatory | The function being used. Use 'FTI' for fleet tracking. |
| | | Use &Function=FTI |
| &FleetID= | Mandatory | The fleet id assigned to you by CN. Maximum of 9 characters, |
| | | both alpha & numeric are accepted. |
| | | Example 1: &FleetID=9600 |
| | | Example 2: &FleetID=ABCCOMPANY |
| &Selection= | Optional | If omitted, the selection will be 'F' (Last Location of All Shipments). |

| Selection Code F Last location of all shipments (default) L Last location of shipments moved since last reques N Shipments not moved in 48 hours B Bad Order shipments H Shipments in Hold &Loe= Optional If omitted, the load or empty choice will be 'B' (Both loads arempties). The option to view loads, empties, or both loads arempties for a request. Load/Empty Options: Load / Empty Code Description L Loads only E Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | Selec | ctions: | | | |
|---|-----------|---|----------------|---------------------------|---|------|
| L Last location of shipments moved since last reques N Shipments not moved in 48 hours B Bad Order shipments H Shipments in Hold 8Loe= Optional If omitted, the load or empty choice will be 'B' (Both loads are empties). The option to view loads, empties, or both loads are empties for a request. Load/Empty Options: Load / Empty Code Description L Loads only E Empties only B Both loads and empties 8.Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | | | Selection Description | |
| N Shipments not moved in 48 hours | | | F | La | st location of all shipments (default) | |
| B Bad Order shipments H Shipments in Hold &Loe= Optional If omitted, the load or empty choice will be 'B' (Both loads are empties). The option to view loads, empties, or both loads are empties for a request. Load/Empty Options: Load / Empty Code Description L Loads only E Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | L | Last loca | tion of shipments moved since last request | |
| BLoe= Optional If omitted, the load or empty choice will be 'B' (Both loads are empties). The option to view loads, empties, or both loads are empties for a request. Load/Empty Options: Load / Empty Code Description L Loads only E Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | N | | Shipments not moved in 48 hours | |
| &Loe= Optional If omitted, the load or empty choice will be 'B' (Both loads are empties). The option to view loads, empties, or both loads are empties for a request. Load/Empty Options: Load / Empty Code Description Loads only Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | В | | Bad Order shipments | |
| empties). The option to view loads, empties, or both loads are empties for a request. Load/Empty Options: Load / Empty Code Description L Loads only E Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | Н | | Shipments in Hold | |
| empties). The option to view loads, empties, or both loads are empties for a request. Load/Empty Options: Load / Empty Code Description L Loads only E Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | | | | |
| Load / Empty Code Description L Loads only E Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | &Loe= | Optio | em Th | npties). e option to v | view loads, empties, or both loads and | and |
| L Loads only E Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | Load/ | Empty Options: | | | - |
| E Empties only B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | Load / Emp | oty Code | Description | |
| B Both loads and empties &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | L | | j | |
| &Format= Optional If omitted, the report format will be 'F' (Location), or the format you last chose. | | | <u>E</u> | | · · · · · · | |
| format you last chose. | | | В | | Both loads and empties | |
| format you last chose. | &Format- | Ontio | nal If o | mitted the r | enort format will be 'E' (Location) or the re | nort |
| different report formats. Some of the formats can be i | G. Office | format you last chose. The format of the report that will be returned. There are s different report formats. Some of the formats can be returned as different file types. This results in fourteen possible for code values that can be used. | | | x ned | |

Formats:

| Format Code | Format Description | Туре | Mime/Type |
|----------------|-------------------------|--------------------|----------------------|
| F | Location (default) | Flatfile | text/html |
| 0 | Origin / Destination | Flatfile | text/html |
| W | Weight | Flatfile | text/html |
| С | SPLC | Flatfile | text/html |
| Н | ETA | Flatfile | text/html |
| I | ETA / SPLC | Flatfile | text/html |
| HF | Location | HTML | text/html |
| НО | Origin / Destination | HTML | text/html |
| HW | Weight | HTML | text/html |
| HC | SPLC | HTML | text/html |
| HH | ETA | HTML | text/html |
| HI | ETA / SPLC | HTML | text/html |
| FC | Location | Comma Delimited | text/CN-automate-csv |
| FT | Location | Tab Delimited | text/CN-automate-tab |

&Sort=

Optional

If omitted, the sort order will be 'K' (Equipment Initial and Number).

Used for sorting the response records.

Example: &Sort=K

Sort Options:

| Sort Code | Description |
|-----------|-------------------------------------|
| K | Equipment Initial /Number (default) |
| С | Consignee or Shipper |
| D | Destination |
| E | Event |
| G | Product |
| L | Location |
| 0 | Origin |
| S | Load/Empty Status |
| Т | Time of event |
| А | Destination, then ETA |
| В | ETA, then Destination |

| &Language= | Optional | If omitted, the language language preference in Used for requesting En supported under the C Example: &Language: | your eBusiness proglish or French colu and T formats. | ofile. |
|------------|-------------------|---|--|--------|
| | <u>Languages:</u> | | | |
| | | Language Code | Description | |
| | | E | English (default) | |
| | | F | French | |
| | | | · | |

Request Example

The following is an example of an automate.cn.ca fleet tracking request.

https://automate.cn.ca/ECquery?&UserID=xxxxxxxx&Password=Yyyyy123&Function=FTI&FleetID=MYFLEET1&Selection=N&Format=HF&Loe=L&Sort=K&Language=E

In this example, the user requested fleet tracking information (&Function=FTI) for fleet id MYFLEET1 (&FleetID=MYFLEET1), for shipments not moved in 48 hours (&Selection=N), in html location format (&Format=HF), for loads only (&Loe=L), sorted by Equipment Initial and Number (&Sort=K) with column headings in English (&Language=E).

Fleet Tracking Response

Response File Types

The following response file types are available, specified using the format parameter.

- Flat File: All data fields are delimited by a blank (space) character.
- Comma Delimited: The Comma delimited file type contains commas between all fields, and replacing spaces.
- **Tab Delimited**: The Tab delimited file type contains TAB (ASCII 09) between all fields, and replacing spaces.
- **HTML**: The HTML format returns data that can be included in a web page of your design. The response is sandwiched between the preformatted html tags.

Response Format F, HF, FC, FT - Location Format with Conveying Flatcar

Response Example

The following is an example of the Format F, HF, FC, or FT response.

```
CLMFFR CN COMPANYABC 08080716MYFLEET1
Fleet - MYFLEET1 COMPANYABC Description ALL OUTBOUND SHIPMENTS
                                   -Ld & Ety-Equipment order
Last location of all shipments in Fleet
Equipment Location Pr Date Time L E Train/ Destined Pr Flat Car SCAC
Init Number
              St MM DD HHMM E V BO/HLD
                                              St Init Nbr
CN 558332 KAPUSKASI ON 08 07E1215 L P
                                          REGINA SK
                                                           ONT
IC 533113 MONTASYAR PQ 08 04E2301 E W 36806 LASARRE PQ
                                                                CN
IC 533212 PTEDWARD NS 08 02A1200 L Z
                                         PTEDWARD NS
                                                             CBNS
IC 533234 VILLEROY YPQ 08 07E0241 L P 40006 ESTCOURT PQ
                                                               CN
IC 533236 SENNETERR PQ 08 07E1305 L P 36507 PURVIS MS
                                                              CN
EOM
REC_COUNT 00000005
```

Data Elements & Descriptions

The following data elements are included in the Format F, HF, FC, or FT response.

Equipment initials and number

The marks stencilled on the railcar, trailer or container.

Location (PR/ST)

The most recent reported location of the unit.

Date (MMDDHHMN)

The month, date and time of the event

Load/empty (L/E)

Indicates whether the unit is a load or an empty.

Event (E/V)

The latest event reported.

Train/BO/hold

Depending on the event, this will indicate:

- The train on which the unit is travelling,
- The bad order (repair condition),
- The hold (delay) reason, or
- The track on which the equipment is located.

Destined (PR/ST)

The destination of the current shipment.

Flat Car Initials Number

The marks stencilled on the railcar

SCAC

The reporting road.

Record Layout

The following table contains the record layout for the Format F, HF, FC, or FT response.

| Segment | Field Name | Туре | Value | Length | Start | End |
|---------|--------------------|-----------|--------------------|--------|-------|-----|
| Header | Response Type | ID | CLM | 3 | 1 | 3 |
| Header | Format | Character | F, O, W, C, H or I | 1 | 4 | 4 |
| Header | From | ID | FR | 2 | 5 | 6 |
| Header | CLM_SCAC | | CN | 4 | 8 | 11 |
| Header | Sender | | CNRRYS | 13 | 13 | 25 |
| Header | Response Date | Date/Time | YYMMDDHH | 8 | 26 | 33 |
| Header | Fleet ID | | YYMMDDHH | 9 | 34 | 42 |
| Data | Equipment Initials | Character | | 4 | 1 | 4 |
| Data | Blank | Character | | 1 | 5 | 5 |
| Data | Equipment Number | Character | | 6 | 6 | 11 |
| Data | Blank | Character | | 1 | 12 | 12 |
| Data | Location | Character | | 9 | 13 | 21 |
| Data | Blank | Character | | 1 | 22 | 22 |
| Data | Location Pr/St | Character | | 2 | 23 | 24 |
| Data | Estimate Flag | Character | | 1 | 25 | 25 |
| Data | Event Month | Character | | 2 | 26 | 27 |
| Data | Blank | Character | | 1 | 28 | 28 |
| Data | Event Day | Character | | 2 | 29 | 30 |
| Data | Time Zone | Character | | 1 | 31 | 31 |
| Data | Event Hour | Character | | 2 | 32 | 33 |
| Data | Event Minute | Character | | 2 | 34 | 35 |

| Data | Blank | Character | | 1 | 36 | 36 |
|-------------------|--------------------|---|-------------------------|-------------|-------------|--------|
| Data | Load/ Empty | Character | | 1 | 37 | 37 |
| Data | Blank | Character | | 1 | 38 | 38 |
| Data | Event | Character | | 1 | 39 | 39 |
| | | See | e Appendix for listing | of events | description | ons. |
| Data | Blank | Character | | 3 | 40 | 42 |
| Data | Train / Bad Order | Character | | 6 | 43 | 48 |
| | Code | | | | | |
| | | Event | Train/ Bad Ord | ler Code F | ield Con | tains |
| | | A or P | The train on w | hich the un | it is trave | elling |
| | | В | The bad order | (mechanica | al failure) | code |
| | | Н | The h | old (delay) | code | |
| | | W or Z | The track on v | which the u | nit is loca | ated |
| | | See Appendix for listing of bad order and hold reasons. | | | easons. | |
| Data | Blank | Character | | 1 | 49 | 49 |
| Data | Destination | Character | | 9 | 50 | 58 |
| Data | Blank | Character | | 1 | 59 | 59 |
| Data | Destination Pr/St | Character | | 2 | 60 | 61 |
| Data | Blank | Character | | 1 | 62 | 62 |
| Data | Flatcar Initials | Character | | 4 | 63 | 66 |
| Data | Flatcar Number | Character | | 6 | 67 | 72 |
| Data | Reporting Railroad | Character | | 4 | 73 | 76 |
| End of Message | EOM | ID | EOM | 3 | 1 | 3 |
| End of Message | REC_COUNT | Zero-Fill Number | Count of detail records | 8 | | |

Response Format H or HH – ETA (Estimated Time of Arrival)

Response Example

The following is an example of the Format H and HH response.

CLMHFR CN COMPANYABC 08080811 ALL OUTBOUND SHIPMENTS
Fleet - MYFLEET1 COMPANYABC Description ALL OUTBOUND SHIPMENTS
Last location of all shipments in Fleet -Ld & Ety-Equipment order

Equipment Location PrDateTimeLETrain/Destined PrSCAC ETA E ETA Init Number StMMDDHHMMEVBO/HLD St City Pr/St V MMDDHH

CN 558332 HEARST ON08072210LJ REGINA SKONT REGINA SK Z 081309

- IC 533113 PARENT PQ08080455EP 36607LASARRE PQCN LASARRE PQ Z 081111
- IC 533212 PTEDWARD NS08021200LZ PTEDWARD NSCBNS
- IC 533234 EDMUNDSTONB08080909LD 30807ESTCOURT PQCN ESTCOURT PQ Z 081022Y
- IC 533236 FITZPATRIPQ08080252LP 36507PURVIS MSCN PURVIS MS Z 081905Y EOM

REC_COUNT 00000005

Data Elements & Descriptions

The following data elements are included in the Format H and HH response.

Equipment initials and number

The marks stencilled on the railcar, trailer or container.

Location (PR/ST)

The most recent reported location of the unit.

Date (MM DD)

The month and the day of the reported event.

Time (HH MM)

The hour and minute hat the unit was last reported.

Load/empty (L/E)

Indicates whether the unit is a load or an empty.

Event (E/V)

The latest event reported.

Train/BO/hold

Depending on the event, this will indicate:

- The train on which the unit is travelling,
- The <u>bad order</u> (repair condition),
- The <u>hold</u> (delay) reason, or
- The track on which the equipment is located.

Destination (PR/ST)

The destination of the current shipment.

SCAC

The reporting road.

ETA City (PR/ST)

The location that corresponds to the estimated time of arrival.

ETA Event (E/V)

The event associated with the ETA.

ETA (MMDDHH)

The month, the day and the hour in which the equipment is scheduled to arrive.

Response Format I or HI – ETA (Estimated Time of Arrival) & SPLC (Standard Point Location Code)

Response Example

The following is an example of the Format I and HI response.

CLMHFR CN COMPANYABC 08080811 ALL OUTBOUND SHIPMENTS
Fleet - MYFLEET1 COMPANYABC Description ALL OUTBOUND SHIPMENTS
Last location of all shipments in Fleet -Ld & Ety-Equipment order

EquipmentLocation DateTimeLETrain/Destined SCAC ETA EETA AA Init Nbr SPLC/SUFXMMDDHHMMEVBO/HLDSPLC/SUFX SPLC/SUFXVMMDDHH

CN 55833205465000008081225LP 57208070100000CN 070100000Z081309Y

IC 53311303810600008080455EP 36607038922000CN 038922000Z081111

IC 53321201008100008021200LZ 010081000CBNS

IC 53323401786000008080909LD 30807021225000CN 021225000Z081022Y

IC 53323603253000008080252LP 36507489460000CN 489460000Z081905Y

EOM

REC_COUNT 00000005

Data Elements & Descriptions

The following data elements are included in the Format I and HI response.

Equipment initials and number

The marks stencilled on the railcar, trailer or container.

Location SPLC/SUFX

Standard Point Location Code defined by the National Motor Freight Tariff Association (NMFTA) in the U.S.A and the National Transportation Agency (NTA) in Canada. The SPLC is 6 positions in length plus 3 position subfield (normally blank or 000). The SPLC is a hierarchical code representing 2 position province/state, 2 position county, 2 position municipality.

Date (MMDD)

The date that the unit was last reported.

Time (HHMM)

The hour that the unit was last reported.

Load/empty (L/E)

Indicates whether the unit is a load or an empty.

Event (E/V)

The latest event reported.

Train/BO/hold

Depending on the event, this will indicate:

- The train on which the unit is travelling,
- The <u>bad order</u> (repair condition),
- The hold (delay) reason, or
- The track on which the equipment is located.

Destined (SPLC/SUFX)

Standard Point Location Code defined by the National Motor Freight Tariff Association (NMFTA) in the U.S.A and the National Transportation Agency (NTA) in Canada. The SPLC is

6 positions in length plus 3 position subfield (normally blank or 000). The SPLC is a hierarchical code representing 2 position province/state, 2 position county, 2 position municipality.

SCAC

The reporting road.

ETA City (PR/ST)

The location of the estimated time of arrival.

ETA Event (E/V)

The event associated with the ETA.

ETA (MMDDHH)

The month, the day and the hour in which the equipment is scheduled to arrive.

Response Format O or HO – Origin / Destination

Response Example

The following is an example of the Format O and HO response.

CLMHFR CN COMPANYABC 08080811 ALL OUTBOUND SHIPMENTS
Fleet - MYFLEET1 COMPANYABC Description ALL OUTBOUND SHIPMENTS
Last location of all shipments in Fleet -Ld & Ety-Equipment order

Equipment L Time E Location Pr Origin Destin. Shippr/ Conten Train/ Init Number E DD HH V St Consign. BO/HLD

CN 558332 L 08 12 P HEARST ON COCHRANE REGINA LANCASSA PLYWD 57208 IC 533113 E 08 04 P PARENT PQ MONTASYA LASARRE NORBORIN 36607 IC 533212 L 02 12 Z PTEDWARD NS VALDOR PTEDWARD CANWELBU WDPROD IC 533234 L 08 09 D EDMUNDSTONB LASARRE ESTCOURT POUTREIN WDPROD 30807 IC 533236 L 08 02 P FITZPATRIPQ LASARRE PURVIS LOWESVMI WDPROD 36507

EOM REC_COUNT 00000005

Data Elements & Descriptions

The following data elements are included in the Format O and HO response.

Equipment initials and number

The marks stencilled on the railcar, trailer or container.

Load/empty (L/E).

Indicates whether the unit is a load or an empty.

Time (DD HH)

The day and the hour that the unit was last reported.

Event (E/V)

The latest event reported.

Location (PR/ST)

The most recent reported location of the unit.

Origin (does not include province/state)

The origin city of the current shipment.

Destination (does not include province/state)

The destination of the current shipment.

Consignee (or shipper)

The current consignee of the shipment. Note this will be available only when shipments are on CN, and may represent the shipper for some shipments.

Contents

An abbreviation of the contents of the shipment. For grain shipments this will represent the Canadian Grain Commission commodity code.

Train/BO/hold

Depending on the event, this will indicate:

- The train on which the unit is travelling,
- The bad order (repair condition),
- The hold (delay) reason, or
- The track on which the equipment is located.

Response Format W or HW - Scale or Shipper's Weights

Response Example

The following is an example of the Format W and HW response.

CLMHFR CN COMPANYABC 08080811 ALL OUTBOUND SHIPMENTS
Fleet - MYFLEET1 COMPANYABC Description ALL OUTBOUND SHIPMENTS
Last location of all shipments in Fleet -Ld & Ety-Equipment order

Equipment Weights S Date Weigh Location W/B Allow Init Nbr Gross Tare C Net MMDD City Pr/StYYMMDD W

CN 558332177600 70200 107400 080806 L
IC 533113 74000 080804 L
IC 533212251010 73800 177210 080724 L
IC 533234272170 73200 198970 080729 L
IC 533236272300 73400 198900 080805 L
EOM

REC COUNT 00000055

Data Elements & Descriptions

The following data elements are included in the Format W and HW response.

Equipment initials and number

The marks stencilled on the railcar, trailer or container.

Weights (Gross, Tare, Net)

The Gross weight = total weight of shipment + unit The Tare weight = the empty weight of the trailer, container, or railcar Net weight = the weight of the goods in the unit (Gross - Tare = Net)

Date (MMDD)

The month and date of the scale weight if the Scale Code = 8.

Location city (PR/ST)

The location where the unit was scaled if the Scale Code = 8.

Waybill date (MM DD)

The date of the current waybill.

Allowance (ALW)

Indicates any weight subtracted by the railroad from the GROSS to correct for weighing conditions, such as several inches of snow on the top of the car.

Kilograms/pounds (K)

An indication as to whether the weights are in kilograms (K) or pounds (L).

Security

Automate.cn.ca uses the encrypted HTTPS and SSL protocols to help ensure security of the information being transmitted between parties.

Only registered users of the CN e-Business site can use Automate.cn.ca. Each request for information undergoes a security verification of the userid and password provided in the request.

Errors

If an error is encountered while a request is being processed, an error code with a brief description will be returned:

- 400 Indicates that some information might be missing or misspelled on the URL; user should verify that they have given the proper information.
- 500 There has been a server or communication error; CN eBusiness support should be notified if error persists (<u>ebusiness@cn.ca</u> or 1-800-361-0198).

Non-Browser Applications

You can create your application in any language and platform that supports socket connections. Follow the SSL protocol specification or use an SSL toolkit on the market to connect to our server.

Please read the licensing agreement carefully before using any of the products.

Supported SSL Protocols

The following SSL protocols are supported.

SSL 2.0 with cyphers:

- RC4 with 40 bit encryption and MD5 message authentication
- RC2 with 40 bit encryption and MD5 message authentication

SSL 3.0 with cyphers:

- RC4 with 40 bit encryption and MD5 message authentication
- RC2 with 40 bit encryption and MD5 message authentication

Appendix

Event Codes and Descriptions

| Code | Last Reported Event |
|------|--|
| А | Arrived at location |
| В | Bad order (needs repair) |
| С | Came in the gate of an intermodal terminal |
| D | Arrived at final destination yard or terminal |
| Е | Exit the gate of an intermodal terminal |
| F | Flat Car has been reported in bad order (needs repair) |
| G | Released from bad order (repair) and returned to service |
| Н | Hold status |
| J | Junction delivery (interchange to another railroad) |
| K | Intermodal Interchange |
| М | Motor carrier move |
| Р | Passed a station on a train (departure) |
| Q | Flat Car released from bad order (repair) |
| R | Received at junction interchange from another railroad |
| S | Stored |
| U | Ramped, intermodal unit loaded onto a flatcar |
| V | Deramped, intermodal unit removed from a flatcar |
| W | Release by shipper (OK to move) |
| X | Departed shipper, pickup or pull |
| Υ | Notification or constructive placement |
| Z | Placement or delivery to consignee |

| Code | Mechanical Defect |
|------|---|
| Α | Body, including floor, roof, sides, and multi-level racks |
| В | Brakes |
| С | Cleanout in preparation for loading |
| D | Derailment or accident |
| Е | Doors, including hopper gates, hatches, domes |
| F | Draft system, including couplers, yokes, etc. |
| G | Interior, including linings or coatings |
| Н | Load attention requiring measurement, transloading, |
| | or containment of leaking product |
| I | Load restraint, including tiedowns, bulkheads, trailer hitches, or pedestals |
| J | Mechanical inspections resulting from early warning letters |
| | or maintenance advisory notices |
| K | Refrigeration equipment, including pre-trip inspection, precooling, or defective components |
| L | Safety appliances, including ladders, handholds, or running boards |
| М | Trucks, including sideframes and bolsters |
| N | Underframe, including centre sills, side sills and body bolsters |
| 0 | Wheel assembly, including axles, wheel bearings, or hot boxes |

Hold Reason Codes

| Code | Hold / Delay Reason |
|------|---|
| CC | CC - Customs clearance |
| CW | Equipment in wrecked train (derailment) |
| DI | Disposition, awaiting customer instructions |
| EM | Embargo, shipment cannot proceed via its original route. Awaiting additional instructions from customer |
| HI | Heating/icing |
| LI | Lading inspection for load-shift or dimensional measurement |
| MI | Mechanical inspection |
| NB | No bill, awaiting original shipping instructions |
| OC | Operating conditions |
| OT | Other |
| WG | Weighing, shipment held until scaled |